



Terms & Conditions of Certification

These Terms & Conditions, together with any other Conditions applied in the Offer Letter, or other correspondence, are perpetual with renewal - and together with the Terms set out in the online guide: 'Creating a Greener Campsite', form the Agreement between the Greener Camping Club and the Site Owner.

1. Certificated Campsites

The campsite may only be used by Club members. New members must be enrolled online by the Site Owner at the point of booking. Existing memberships must be validated using the 'Membership Checker' database. 'Unit' means any tent, trailer-tent, roof-tent, campervan, caravan, motorhome or 'glamping' structure. This Annual Certificate is valid providing the following conditions are met:

- a) The person named on the Annual Certificate is responsible for the management and running of the campsite.
- b) At least one occupant per unit must hold Club membership, valid for the current camping season.
- c) The number of units permitted to be on-site at any one time must not exceed the number shown on the Annual Certificate - and must not exceed five caravans, campervans or motorhomes.
- d) No person may stay for more than 28 consecutive days.
- e) At the Annual Inspection, close attention will be paid to the condition, maintenance and cleanliness of campsite and its facilities, improvements to the natural environment, and general campsite safety.
- f) This Annual Certificate does not legalise the storage of unoccupied units, including the Site Owner's unit, if any.
- g) The campsite must only operate in the areas that have been agreed by the Club and shown on the site plan.

2. Campsite Facilities

Requirements:

- a) Provision of suitable toilet, shower and washing-up facilities in accordance with the ratios set out in 'Guide to Creating a Greener Campsite'.
- b) A notice board displaying a valid Annual Certificate, the Club's 'Campsite Rules', emergency contact information and site location grid reference, or 'What3Words' equivalent.
- c) A clearly marked drinking water supply with no hose attached, installed in accordance with water authority requirements.
- d) A collection point for waste recycling, that as a minimum, meets local authority requirements - and a sealed bin for non-recyclable waste.

Where required:

- e) A chemical toilet disposal point (CDP), which must only be used with green chemicals and installed in accordance with environmental regulations.
- f) A separate, clearly marked water supply that must be situated close to the CDP, (required for the cleaning of chemical toilet cassettes only).

3. Responsibilities & Undertakings

The Site Owner will:

- a) Grant access to the campsite by Club Officers for unannounced inspections and routine Annual Site Inspections.
- b) Regularly clean and maintain all campsite facilities to the standard expected by the Club and its members.
- c) Ensure valid membership of everyone wishing to camp.
- d) Ensure payment of membership fees and annual renewal fees within 14 days of invoice.
- e) Ensure units are pitched in accordance with the minimum 'six metre' rule.
- f) Supervise the campsite to ensure no guest behaves in a way that may cause a nuisance or injury to another guest, local resident, or member of the public - or damage to their property.
- g) Annually provide a copy of valid public liability insurance.
- h) Display an unaltered Greener Camping Club sign in a prominent position.
- i) Not operate any other camping or caravan site, under licence or certificate, in respect of the same landholding.
- j) Notify the Club in writing of any change of ownership or campsite closure.
- k) Notify the Club in writing of any change to details that may affect the site or its operation, including changes of opening dates, extra camping units, or the addition of, or changes to 'glamping' units.
- l) Maintain a website that conforms to the Club's branding and information requirements (details in Site Owner Area of website).
- m) Ensure that booking correspondence and/or online booking systems makes it clear that this is a 'members only' campsite and that the membership fee will be added to the camping fees.

Club members have agreed:

- n) That they must abide by Club's 'Campsite Rules' and always carry their membership card and be prepared to produce this when requested.
- o) That the Site Owner is in sole charge and Club members must follow their instructions at all times and abide by their Terms & Conditions.
- p) That all camping fees must be paid in full as requested by the Site Owner.
- q) They must use the campsite's facilities in a proper and considerate manner.
- r) To make no noise or move vehicles between 10.00 pm and 7.30 am.
- s) Dogs and other pets, where permitted, must be kept under control at all times and must not be left unattended.
- t) Children must be under full adult supervision at all times.
- u) Never leave cooking appliances or campfires unattended.

4. General Points

- a) The camping season is to be as stated on the Annual Certificate.
- b) It is the Site Owner's responsibility to ensure compliance with local planning policy, by-laws, legislation and environmental regulations - and whether 'glamping' units, if any, are acceptable.
- c) The letting of units owned, operated or managed by a third party is not permitted.
- d) The site must be cleared of livestock at least 28 days prior to commencement of the camping season.
- e) All dog breeds listed under the Dangerous Dogs Act 1991 are prohibited from Greener Camping Club campsites.
- f) Camping areas must be kept clear of all machinery, chemicals and hazards.
- g) Attention must be given to safe access on and around the campsite, with necessary signs displayed as required.
- h) Use of the campsite must not cause inconvenience to Club members or local residents.
- i) Club activities are guided by the Countryside Code and the Marine and Coastal Wildlife Code.
- j) The Club may revoke a Certificate should the Site Owner be convicted of a criminal offence, and/or any enforcement action be taken on or around the campsite, or any other action, in the past or future.
- k) The Site Owner must not discredit the Club through actions such as but not limited to animal cruelty, reckless environmental practices, abusive behaviour, intoxication or illegal drug use.
- l) The Club accepts no responsibility for loss or damage to persons or property arising from the use of the campsite.
- m) The Club accepts no responsibility for any financial or consequential loss arising from advice given, which is always on an informal basis.
- n) Failure to comply with these Terms & Conditions may result in withdrawal of certification. Where warnings for non-compliance have been given, these are held on record for three years and apply beyond annual certification contracts.
- o) Official communications are to be conducted via email or post. Telephone calls may be recorded for training and compliance.
- p) The Greener Camping Club and the Site Owner agree to comply with data protection laws. The Club is the 'data controller' and the Site Owner is the 'data processor'. Specific obligations include maintaining data confidentiality, securing appropriate consents and notifying breaches promptly.

Subject to compliance with these Terms & Conditions, the Annual Certificate will be renewed by 1st March each year. Revised February 2026